

## 住宿須知

- ◆ 本飯店客房均設有私人保險箱以提供住客使用，並附有使用說明，貴重物品請自行妥善保管，如有遺失，本飯店一概不負任何責任。
- ◆ 建議使用室內吊扇時，先將空調關閉後，開啓窗戶及吊扇電源，即可感受舒適的自然風氣息。
- ◆ 若您有任何保險套的需求，請洽櫃檯索取。
- ◆ 按照政府規定，住宿房客必須提供證件登記，晚間22:00後，訪客進入房間，必須接受大廳服務人員登記備查。
- ◆ 除電動刮鬍刀外，請勿在房間使用其他自備電器用品，以免發生跳電情形或損壞您的電子用品。
- ◆ 本飯店嚴禁攜帶寵物進入（合法導盲犬除外）。
- ◆ 請勿攜帶違法或易燃之物品進入飯店。
- ◆ 請愛護本飯店一切用品及設備，如有損壞須照價賠償，如進房後有發現客房物品損壞，請您立即與櫃檯連絡，以免發生糾紛。
- ◆ 進退房時請將行李清點清楚，避免遺漏。
- ◆ 為確保您住宿隱私及其他住客權益，請務必隨時將房門關上。

**根據屏東縣政府規定，若您於本縣旅館及觀光景點發生消費爭議，您可透過以下管道申訴，以保障個人權益。**

- ◆ 全國消費者服務專線，手機或室內電話直撥1950
- ◆ 屏東縣政府消費者服務中心：+886-8-7320415轉2211
- ◆ 全民消費保護網：<http://www.cpc.ey.gov.tw/>
- ◆ 交通部觀光局申訴專線：0800-211-734
- ◆ 如於預訂住宿當日，遇颱風、地震、天災等非人為因素時，以本飯店所在地屏東縣政府頒布狀況為判定準則。

## 房價收費

- ◆ 房租計算以投宿當日下午16:00起至翌日中午12:00止為一日，如欲延後退房時間，請先與櫃檯聯絡確認。12:00之後到18:00之間退房者，需加收房租之1/2租金，於18:00之後退房者，則需加以一日全房租。如您欲延長住宿時間及日期，請務必事先通知櫃檯。

- ◆ 在房間內點用餐點及飲料時，需另加20%服務費。

- ◆ 帳單確認無誤後，敬請即付，本飯店不接受私人支票。

## Accommodation Instructions

- ◆ All guest rooms in this hotel are equipped with safes for the use of room guests, with instructions for use attached to them. You should keep your valuables with you at all times. This hotel will not be responsible for any losses.
- ◆ We recommend that, after first turning off the air-conditioner, you open the windows and turn on the ceiling fan to experience a congenial natural breeze.
- ◆ In accordance with government regulations, room guests must provide identification when they register. Room guests arriving after 10:00 pm must accept provisional registration by lobby service staff.
- ◆ Please contact Front Desk if you require condoms.
- ◆ Please do not use any electrical appliances in the room except electric shavers, in order to avoid temporary power failures or damage to your appliance.
- ◆ The bringing of pets into this hotel is strictly prohibited (with the exception of legitimate guide dogs).
- ◆ Please do not bring illegal or flammable items into the hotel.
- ◆ Please take care of all goods and equipment belonging to this hotel. As regards losses requiring compensation, in order to avoid disputes, please, if, after entering your room, you discover damage to property therein, please contact reception immediately.
- ◆ To prevent loss, please check your suitcases carefully when you check in / out of your room.
- ◆ In order to protect your privacy and other accommodation rights, please keep your room door shut at all times.

**In accordance with Pingtung County Government regulations, if you experience a consumer dispute with hotels or tourist attractions in Pingtung, you may, in the protection of your individual rights, complain through the following channels.**

- ◆ National Consumer Protection Hotline. Dial 1950 from your cell phone or hotel room.
- ◆ Consumer Services Center, Pingtung County Government 08-7340324 or 08-7320415 ext. 306
- ◆ Website of the Consumer Protection Committee, Executive Yuan <http://www.cpc.ey.gov.tw/>
- ◆ Tourism Bureau, Ministry of Transportation and Communications, complaints hotline : 0800-211-734
- ◆ The hotel will follow the proclamations of Pingtung County Government, in whose jurisdiction it is located, in its decisions concerning typhoons, earthquakes, or other natural disasters occurring during your stay.

## Room Charges

- ◆ In room rate calculation, a day commences at 16:00 and ends at 12:00 the following day. If you wish to check out late, please check with reception in advance. Guests checking out between 12:00 and 18:00 will be obliged to pay for an extra half day. Those checking out after 18:00 will be obliged to pay for an extra day. If you wish to extend the duration and / or dates of your stay, please be sure to notify reception in advance.
- ◆ A service charge of 20% applies to food and beverages ordered from room service.
- ◆ When you have confirmed that your check is correct, please pay it on demand. This hotel does not accept personal checks.